

## **FAQ's Bolivar Utility Services**

**The following are Frequently Asked Questions “FAQ’s” and related answers for the Bolivar Utility Services, LLC Wastewater Treatment Services.**

*Do I obligate myself to anything by completing the “Reservation” form on the [www.bolivarsewer.com](http://www.bolivarsewer.com) website?*

**No. You are not obligating yourself to anything. We are asking people who are interested in knowing more about our system to complete the form to help us determine where to begin expansion of our system. We will give priority for expansion to areas with the highest indication of interest.**

*Who can sign up for sewer service?*

**The sewer system is voluntary and anyone on the Bolivar Peninsula may elect to have service, regardless of whether you still have a septic system.**

*Who runs the sewer system?*

**The sewer system is owned by a privately held company, Bolivar Utility Services, LLC (“BUS”). BUS is an Invester Owned Utility, similar to other IOU’s such as Entergy, CenterPoint, etc.**

*How will my sewer service be billed?*

**You will receive your billing for monthly wastewater treatment services from The Bolivar Peninsula Special Utility District (“BPSUD”). The charges will appear on the same statement as your water service bill.**

*What is the basis of my monthly bill for wastewater treatment?*

**The charges for monthly wastewater treatment services are based upon your water usage from the BPSUD.**

*How much will sewer service cost each month?*

**The charge or “Tariff Rate” is \$4.00 per 1000 gallons of water usage plus a \$30.00 per month service fee.**

*Who sets the rates for the monthly wastewater treatment services?*

**Our Tariff Rates have been approved by the Texas Commission on Environmental Quality (TCEQ). A copy of our Tariff is available upon request.**

*What will it cost for me to subscribe to your wastewater treatment services?*

**There are two components to the “cost” to Subscribe to our service:**

- **A Line Extension Fee (“Fee”). The Fee is \$5,000.00 per residential tap, which is the estimated cost of extending the sewer system; and**
- **The cost of acquiring and installing a “Low Pressure Grinder Unit” (“Unit”). The cost of the Unit is \$4,000.00 which will include the cost of the equipment plus all installation fees and charges.**

*Who installs the low pressure grinder unit and what happens if it needs repairs and maintenance?*

**You will purchase the unit through us. An approved, licensed and authorized contractor will perform the installation according to our specifications. You will be responsible for the cost of any maintenance and repairs to your individual Unit. We will offer an optional repair and maintenance service policy. If you choose to have the optional maintenance policy, the cost will be added to the monthly water bill you receive from the BPSUD.**

*Is the Service available for businesses?*

**Commercial and Business Fees are based upon the types of businesses and anticipated volume of wastewater to be produced by the business. A “Standard Conversion Table” is available upon request for business subscribers.**

*When do I pay the cost?*

**The Line extension Fee (\$5000.00) will be paid when you request service and we have completed expansion of our lines to your property. Upon completion of your home, the Low Pressure Grinder Unit will be installed at a cost of \$4,000.00. The total of \$9,000.00 is competitive with the cost of a new aerobic septic system.**

*When will sewer service be available?*

**We are projecting that most areas of Bolivar Peninsula will be able to have service in 6 to 9 months. Some areas have sewer now.**

*How do I sign up?*

**Upon your request, we will forward to you a “Line Extension Agreement” and a “Wastewater Treatment Service Agreement” for you to complete**

**and return to us. We are asking for a 10% Deposit (\$500.00) upon execution of the Extension Agreement. You will pay the balance (\$4,500) when we have completed expanding our service to provide access to your property.**

*Why should I use the sewer system instead of a septic system?*

**There are several compelling reasons to change to our sewer system, particularly if you are being required to install a new aerobic septic system.**

- **COST:** The cost is comparable to that of a new aerobic system;
- **SIMPLICITY:** The process to obtain a building permit is simplified. You do not have to apply to the Galveston County Health Department for a permit. You just simply subscribe to our sewer system and submit the appropriate fees. A septic system must be engineered for your home and requires a license from the TCEQ.
- **MAINTENANCE:** The Low Pressure Grinder Unit is far less complex than an aerobic septic system. In addition, we will offer an optional maintenance service policy that will pay for the cost of any repairs or replacement of your Unit. A septic system will require inspections and may need to be pumped out every few years.
- **LIABILITY:** We are responsible for the collection, transmission and treatment of your wastewater. We are monitored by the TCEQ and we accept the liability for properly processing your wastewater. With a septic system YOU are responsible for the operation, treatment and discharge of wastewater. The septic system must be periodically inspected for a fee and YOU are responsible for filing reports with the TCEQ.
- **FLEXIBILITY:** The physical area required for the installation of your Low Pressure Grinder Unit is less than 20 square feet. A septic system requires much more physical space for tanks, drain field, and leach field, thus limiting the use of your property. In some cases, you might have to purchase additional property to be able to install an aerobic septic system.
- **HEALTH - SAFETY:** Our system totally removes wastewater from your property. Wastewater is pumped out continuously when the home is in use and the effluent wastewater is not absorbed into the ground. A septic system “processes” wastewater BUT does not remove it. Instead, a septic system injects the treated effluents into the ground on your property where you, your children and pets play.

*When can I get a building permit from Galveston County if I use your system?*

**When you complete the “Line Extension Agreement” and a “Wastewater Treatment Service Agreement”, we will provide you with a letter to present to the Galveston County Building Inspector confirming that we have agreed to provide wastewater treatment services for your residence. The County has accepted the form of our letter and has agreed to issue a permit to customers who have agreed to use our system.**



**See below:**

FORM OF LETTER



Mr. Sean Welsh,  
Galveston County Building Inspector  
VIA FAX: 409-770-5559 and Hand Delivery

DATE: February 23, 2009

**NOTIFICATION OF SEWER SERVICE**

Bolivar Utility Services ("BUS") has entered into an agreement with the Customer indicated below, whereby BUS has agreed to provide Wastewater Treatment Services to Customer at the address indicated below.

**PROPERTY DESCRIPTION**

Owner Information			
Owner ID:	O123456		
Owner Name:	PUBLIC, JOHN Q.		
Owner Address:	P.O. BEAUMONT, TX 77720	BOX	12345
Property Address:	2000 CRYSTAL BEACH, TX 77650	COUNTY	ROAD

Parcel Information	
Legal Description:	ABST OO PAGE 0 LOT 00 DRIFTWOOD ADDN
Acreage:	0.2
Cross Reference:	3075-0000-1234-000
Undivided Interest:	100%

Bolivar Utility Services, LLC

By: Authorized Agent